

# TROUBLESHOOTER

## E-MAIL AND SPAM



Our email address sometimes gets listed as **spam** - meaning you might miss out on your important results, and we wouldn't want that.

To avoid this, please add [bmissupport@midtronics.com](mailto:bmissupport@midtronics.com) to your address book, or apply the '**never send to spam**' filter to it.

If the email doesn't appear in your spam or junk folder, please contact [service-europe@midtronics.com](mailto:service-europe@midtronics.com) who can check the actual status of the email.